

**Provider Inspection Summary**

For the period 06/01/2003 to 05/31/2006  
Community Based Residential Facility  
CLASS AA (AMBULATORY)

**Facility Information**

**Facility Name:** MARCO SERVICES INC (410023)

**Address:** 1114 S 11TH ST, MANITOWOC, WI 54220

**License Status:** REGULAR

**Licensed/Certified/Registered** 04/01/1981

**Regional Office:** NORTHEASTERN REGION (GREEN BAY), (920) 448-5240

**Survey History**

**Survey ID:** 0096405      **End Date:** 01/26/2006      **Type:** STANDARD      **Purpose:** SURVEY/COMPLAINT

**Results:** ENFORCEMENT ACTION

**Statement of Deficiency:** #10007250    Served 03/01/2006

<u>Deficiencies Cited</u>	<u>Subject Area</u>	<u>Compliance Verified</u>	<u>Corrected</u>
83.14(2)	TRAINING DIETARY NEEDS & MENU PLANNING		
83.15(1)(c)1	ADEQUATE STAFFING		
83.21(4)(g)	FAIR TREATMENT		
83.21(4)(j)	LABOR		
83.21(5)(a)3	COERCION IS PROHIBITED		
83.33(3)(e)4	UNIT DOSE OR UNIT TIME PACKETS		
83.35(4)(f)	FOOD STORED IN SANITARY CONDITIONS		
83.35(4)(i)	EXPIRED FOOD SHALL NOT BE USED		
83.41(5)(d)2	HOT WATER TEMPERATURES		
83.42(3)(f)	SLEEPING HOURS EVACUATION DRILL		
83.55(4)(e)	SAFETY		

*Disclaimer: This information is provided as a public service by the Wisconsin Department of Health and Family Services (DHFS). The Department neither endorses any facility nor guarantees that this information is accurate, up-to-date, or complete. This information, which should not be used as a sole source in selecting a facility, does not replace official information sources.*

**Provider Inspection Summary**

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Community Based Residential Facility  
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**Survey ID:** 0093338      **End Date:** 08/25/2004      **Type:** ABBREVIATED      **Purpose:** SURVEY

**Results:** ENFORCEMENT ACTION

**Statement of Deficiency:** #10007022

<u>Deficiencies Cited</u>	<u>Subject Area</u>	<u>Compliance Verified</u>	<u>Corrected</u>
83.42(3)(e)	QUARTERLY FIRE DRILLS	01/19/2006	Yes
83.43(3)(b)1	TESTING BY SERVICE COMPANY	01/19/2006	Yes

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**Enforcement History**

**Date: 02/27/2006      SOD #10007250      Appealed: No**

Sanctions

COMPLY WITH DEPARTMENT PLAN OF CORRECTION  
COMPLY WITH REQUIREMENT  
PROVIDE TRAINING  
FORFEITURE---83.14(2)  
FORFEITURE---83.15(1)(c)1  
FORFEITURE---83.21(5)(a)3  
FORFEITURE---83.33(3)(e)4  
FORFEITURE---83.35(4)(f)  
FORFEITURE---83.35(4)(i)  
FORFEITURE---83.41(5)(d)2

**Date: 09/21/2004      SOD #10007022      Appealed: No**

Sanctions

COMPLY WITH DEPARTMENT PLAN OF CORRECTION  
FORFEITURE---83.43(3)(b)1

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Community Based Residential Facility  
CLASS AA (AMBULATORY)

**Complaint History**

**Date Complaint Received: 11/30/2005**

**Date Investigation Completed: 01/26/2006**

Subject Area(s)

RESIDENT RIGHTS  
NUTRITION & FOOD SERVICES  
PROGRAM SERVICES

Result

SUBSTANTIATED  
SUBSTANTIATED  
SUBSTANTIATED

SOD #

02/27/06  
02/27/06  
02/27/06

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